

## **ANNOUNCEMENT**

### **on the modification of General Terms and Conditions and of General Business Conditions for Private Customers of UniCredit Bank Hungary Zrt.**

- I. UniCredit Bank Hungary Zrt. (1054 Budapest, Szabadság tér 5-6.) is amending its **General Terms and Conditions**, as follows:

**with effect of 15 October, 2020:**

1. With regard to the new online payment account opening procedure to be launched for private customers, the Section I.2.23. and Title of I.3. have been amended, further Sections I. 3.1., I. 3.7., I. 3.9., I. 3.12., II. 3.1., II.3.2.3., II. 3.2.9.6., as well as Annex no. 2. (Data controlling guidelines) Sec. A/5. 5. have been supplemented.

Payment account opening will be available via electronic channel as of the date to be announced in the relevant Lists of Conditions.

2. With regard to complaint management, Section I.11.1.7. has been supplemented with the information on the case of obligatory, legislative submission to the decision of the Financial Arbitration Board (Pénzügyi Békéltető Testület).

**with effect of 18 January, 2021:**

With regard to the introduction of the mandatory change of the Telefonbank PIN Code by the customer, the General Terms and Conditions has been amended accordingly. Sections affected: new II.2.1.6/A., and modified II.2.1.11.

The provisions of the General Terms and Conditions unaffected by this amendment will remain in force without any changes.

- II. UniCredit Bank Hungary Zrt. (1054 Budapest, Szabadság tér 5-6.) is amending its **General Business Conditions for Private Customers with effect of 15 October, 2020** as follows:

With regard to the new online payment account opening procedure to be launched for private customers General Business Conditions for Private Customers has been supplemented with new Section I. 6., and Sections I. 3.1., II. 3.1., II. 4.2., and II. 5. have been amended.

Payment account opening will be available via electronic channel as of the date to be announced in the relevant Lists of Conditions.

The provisions of the General Business Conditions for Private Customers unaffected by this amendment will remain in force without any changes.

In case of discrepancy between the Hungarian text of this announcement and the present English text, the Hungarian version shall prevail.

Budapest, 15 October, 2020.

UniCredit Bank Hungary Zrt.