

Video call requirements for customers

Network requirements for all devices

Minimum requirements

At least ADSL connection with 512Kbits/s upstream and 1Mbit/s downstream bandwidth.

Recommendations

Broadband connection with at least 10Mbit/s bandwidth

Mobile devices	Laptop and Desktop PC
Minimum requirements	Minimum requirements
Hardware requirements <ul style="list-style-type: none"> ● Embedded WebCamera on the front side ● Embedded Microphone 	Hardware requirements <ul style="list-style-type: none"> ● WebCamera ● Microphone and speaker (or headset) ● 2 GB RAM ● Intel i3+ or AMD equivalent processor
Software requirements Operating system <ul style="list-style-type: none"> ● Android 4.4 or higher ● IOS 11.2.6 or higher Browser <ul style="list-style-type: none"> ● Chrome, FireFox browser on Android (recent version - from one year max) ● Safari on IOS (only ios version restriction, not safari itself) Application If you will embed FaceKom SDK to your existing application: <ul style="list-style-type: none"> ● Android 4.4 or higher ● IOS 11 or higher 	Software requirements At least one of browser from the following list: <ul style="list-style-type: none"> ● Google Chrome (v64+) ● Mozilla Firefox (52+) ● Apple Safari (11+) ● Microsoft Edge (16+)
Recommendation We recommends the following: <ul style="list-style-type: none"> ● Android 6+ ● IOS 12+ ● WebCamera both on front and back side ● latest versions of softwares 	Recommendation Hardware recommendation <ul style="list-style-type: none"> ● at least 4 GB RAM Software recommendation One recent version from the following browser: <ul style="list-style-type: none"> ● Google Chrome ● Mozilla Firefox ● Apple Safari